



STATE OF WISCONSIN
DEPARTMENT OF ADMINISTRATION

Tony Evers, Governor
Joel Brennan, Secretary

September 30, 2020

Via E-mail

The Honorable Alberta Darling, Co-Chair
Joint Committee on Finance
317 East, State Capitol
Madison, WI 53707-7882

The Honorable John Nygren, Co-Chair
Joint Committee on Finance
309 East, State Capitol
Madison, WI 53708-8953

Dear Senator Darling and Representative Nygren,

In accordance with s. 16.973(15), Wis. Stats., I am submitting to the Joint Committee on Finance a report on the administration of the Information Technology and Communication Services Self-Funded Portal.

Thank you for your review of this report. Please contact me with any comments or suggestions about the State's eGovernment program and our efforts to use information technology to improve service delivery and promote innovation.

Respectfully Submitted,

DocuSigned by:

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Chris Patton, Deputy Secretary
Department of Administration

Information Technology and Communication Services Self-Funded Portal Annual Report

Fiscal Year Ending June 30, 2020

State Revenue and Expenditures

Collected Revenue	\$ 7,144,729
Expenditures	<u>7,578,766</u>
Collection of Revenues Over (Under) Expenditures ¹	\$ (434,037)

Service List and Activity Level

New services launched within the reporting period of fiscal year 2020 are marked with an asterisk (*).

SERVICE NAME	ACTIVITY TOTAL	PORTAL FEE
AIDS Drug Assistance Program	3,254	\$0.00
Apply to Serve GOV Form	101	\$0.00
APPS New Vendor Business Plan Form*	72	\$0.00
APPS Survey Form*	80	\$0.00
Arts Board Website	20,528	\$0.00
Assistance Request GOV Form*	12,190	\$0.00
Assistance Request LT GOV Form*	122	\$0.00
Broker Volume (BroVo)	N/A	\$2.00
Capital Centennial Website	11,373	\$0.00
Capital Virtual Tour	14,726	\$0.00
Census 2020 Website*	4,795	\$0.00
Child Abuse Network & Prevention Board Request for Funding Announcement	50	\$0.00
Child Abuse Network & Prevention Board Request for Protective Factors Training	30	\$0.00
Child Abuse Network & Prevention Board Website	11,203	\$0.00
Claims Paid Report Form*	169	\$0.00
Climate Change Task Force Website*	3,187	\$0.00
Contact Office of Marketing Services Form*	18	\$0.00
Continuous Improvement Website	3,104	\$0.00
Council on Forestry Website	4,822	\$0.00
COVID-19 Website*	184,370	\$0.00
Credential License Bulk List	9,518	\$0.00
Credential Monitoring Case Management System	5,214	\$0.00
		1 license: \$50
		2-25: \$275
		26-50: \$500
		51-500:\$750
Credential/License Monitoring	17,027	Unlimited: \$2500

¹ The expenditures in excess of revenues result from the issuance of May 2019 and May 2020 payments in fiscal year 2020 and statements of work resulting in expenditures for which revenues were subsequently not collected in fiscal year 2020.

SERVICE NAME	ACTIVITY TOTAL	PORTAL FEE
Credential/License Search	2,150,823	\$0.00
Dept of Admin Comments Form*	0	\$0.00
Dept of Administration Website	484,065	\$0.00
Dept of Agriculture, Trade, and Consumer Protection Website	712,986	\$0.00
Dept of Corrections Website	1,427,618	\$0.00
Dept of Natural Resources Agent Corner Website	9,939	\$0.00
Dept of Revenue Website	6,417,334	\$0.00
Dept of Safety and Professional Services Website	5,704,204	\$0.00
Dept of Transportation Bulk Records (Front End)	717	\$0.00
Dept of Transportation Dealer Complaint Form*	2,398	\$0.00
Dept of Transportation Guidance Docs Form	159	\$0.00
Dept of Transportation Website	14,892,694	\$0.00
Dept of Veteran Affairs Website	207,989	\$0.00
Disabled Parking Permit	11,935	\$0.00
Division of Personnel Management Website	239,255	\$0.00
Division of Enterprise Technology Website	64,596	\$0.00
Document Request GOV Form	2,503	\$0.00
DOT File Services (VAN, MSR, IRP)	N/A	\$0.00
Driver License Monitoring (Roster)	N/A	\$0.09
Electronic Fish Harvest Registration	2,115	\$0.00
eMV PARTNER*	386,354	
- Registrations (Dealer Management System Integration Only)		\$1.00
-Titles (Dealer Management System Integration Only)		\$3.35
Enhanced Prescription Drug Monitoring Program	4,859,686	\$0.00
		0-500: Free
		501-5,000: \$1,000/mo
		5,001-15,000: \$1,500/mo
		15,001-50,000: \$2,500/mo
	N/A	50,001+: \$3,500/mo
- Standard Electronic Health Records Integration Only		
		0-500: \$500/mo
		501-5,000: \$1,500/mo
		5,001-15,000: \$2,100/mo
		15,001-50,000: \$3,250/mo
	N/A	50,001+: 4,500/mo
- Enhanced Electronic Health Records Integration Only*		
Ethics Website	42,068	\$0.00
Event Registration	N/A	
Go Wild	5,724,192	\$0.00
Go Wild-Law Enforcement Mobile Application	N/A	\$0.00
Governor Evers' Website	1,130,355	\$0.00
HOPE Website	549	\$0.00
ID Guides Application	475,441	\$0.00
Information Requests from Students GOV Form	670	\$0.00
Information Requests from Students LT GOV Form*	17	\$0.00
Injured Patients and Families Compensation Fund Contact Form	456	\$0.00
Internship Application GOV Form	639	\$0.00

SERVICE NAME	ACTIVITY TOTAL	PORTAL FEE
Knowledge Practice Test (Android) - Downloads	8,623	\$0.00
Knowledge Practice Test (iOS) - Downloads	12,747	\$0.00
Knowledge Practice Test-CDL (Android) - Downloads	6,705	\$0.00
Knowledge Practice Test-CDL (iOS) - Downloads	10,719	\$0.00
License Bulk Verification (OLVS)	44,236	\$0.00
Local Government Property Insurance Fund Contact Form *	14	\$0.00
Mailing List Sign Up Form*	133	\$0.00
Monthly Account Registration Agreement Titling Form*	3	\$0.00
MV1 Form Application*	2,059	\$0.00
Notice of Meeting Competition	33	\$0.00
Office of Children's Mental Health Website	12,204	\$0.00
Office of Marketing Services Website	663	\$0.00
Office of the Commissioner of Insurance Website	383,066	\$0.00
One Stop Business	533,161	\$0.00
- Annual Reports	N/A	\$1.00
- Formations	N/A	\$1.00
		\$1/ACH
Online Crash Reports	174,000	\$0.88/CC
PARS Add User Form	489	\$0.00
PARS Agreement Coordinator Form	161	\$0.00
PARS Application Form	1,377	\$0.00
PARS Enrollment Website	64,884	\$0.00
PARS Remove User Form	140	\$0.00
PARS Website*	64,884	\$0.00
Public Meetings	34,225	\$0.00
Public Records Board Website*	12,339	\$0.00
Public Records Request GOV Form	639	\$0.00
Public Service Commission Website	254,707	\$0.00
Request a Speaker Census 2020 Form*	0	\$0.00
Rx Drug Task Force Website*	1,461	\$0.00
Scheduling Request GOV Form*	1,967	\$0.00
Scheduling Request LT GOV Form*	72	\$0.00
Seller Notify	55,446	\$0.00
State Facility Use Permit Application	430	\$0.00
Suffrage Centennial Website*	1,361	\$0.00
TEACH Website	9,088	\$0.00
Traffic Violation Registration Program	26,508	\$0.00
Voice an Opinion GOV Form*	68,158	\$0.00
Voice an Opinion LT GOV Form*	250	\$0.00
Webmasters Website	255	\$0.00
Wisconnvalley Website	16,512	\$0.00
Wisconsin Online Record Check System	556,238	\$0.00
Wisconsin State Patrol Website*	7,124	\$0.00
Wisconsin Women's Council Website	3,187	\$0.00
Wisconsin.Gov	1,619,607	\$0.00
TOTAL	49,247,585	